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Since 1938, Dave Wilson Nursery has been providing the best quality trees with the greatest innovation. Partnered with Zaiger Genetics, we are proud to be the largest tree fruit and nut nursery in the country. We are a fourth generation family owned company and the culture of our organization reflects our passion to partner with our customers from planting to harvest.

## Job Summary

As an IT Support Engineer you will use your knowledge and specialized skills to implement technical solutions and provide high quality support for computer hardware, operating systems and enterprise applications. You are able to determine when it is appropriate to deviate from a standard practice to accomplish the desired result. You can troubleshoot and solve straightforward problems that do not have defined SOPs. You will be working out of our main office in Hickman, CA and will occasionally travel to our 2 branch offices in Ripon, CA and Reedley, CA to provide support and installation of computer software and hardware.

## Responsibilities

* Troubleshoot computer hardware, software and network access issues
* Unbox, configure, deploy, and assist in management of iOS and Android devices
* Install, image and repair computer equipment and peripherals
* Assist with installation and troubleshooting label printers, copiers and impact printers
* Provide technical support for laptops, workstations and mobile devices
* Assist with the installation and troubleshooting of VoIP phones
* Assist with deployment and training of software applications and devices to support business operations

## Qualifications

* AS or BS degree in computer science or related field, or relevant experience
* Excellent problem solving skills
* Strong organizational skills with great attention to detail
* Drivers license and reliable transportation
* Knowledge of Windows operating systems, including Windows Server and Active Directory
* Knowledge of network protocols, software and hardware involved in LAN/WAN operations
* Knowledge of PC imaging and deployment techniques

## Nice to have

* Experience with one or more scripting languages: PHP, JavaScript, Python, PowerShell or Bash
* Experience with linux operating systems, RedHat/CentOS specifically
* Experience with PowerBI or similar modern reporting tools
* Experience installing network equipment and cabling
* Ability to communicate technical concepts clearly and effectively, both written and orally in Spanish